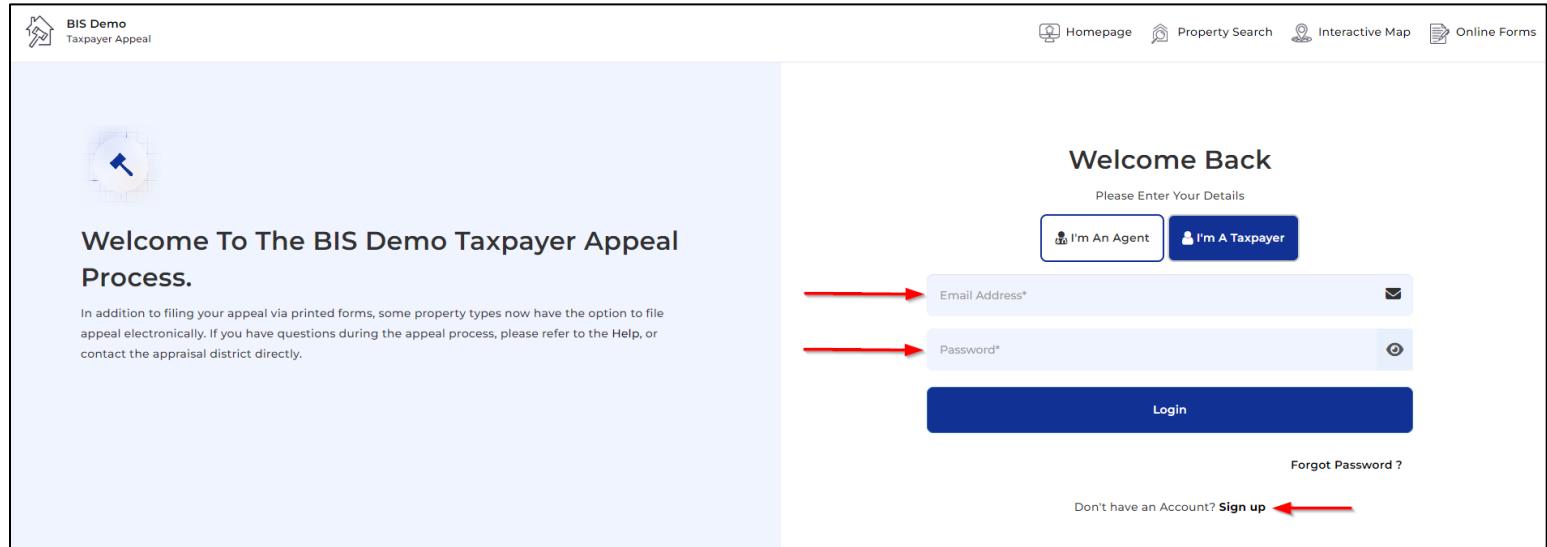


# Taxpayer Appeals

## Taxpayer Documentation

### Registering and Submitting Appeal

1. Sign in with your email and password or register as a new user by selecting “Sign Up”



BIS Demo Taxpayer Appeal

Homepage Property Search Interactive Map Online Forms

### Welcome Back

Please Enter Your Details

I'm An Agent I'm A Taxpayer

Email Address\*

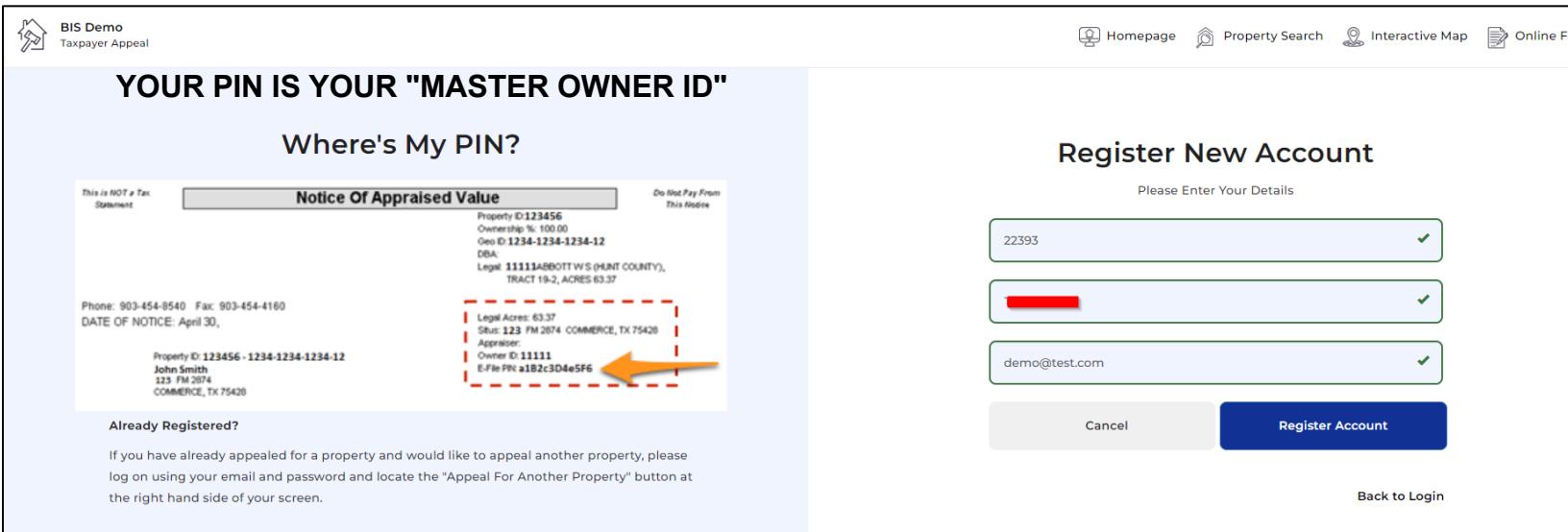
Password\*

Login

Forgot Password?

Don't have an Account? [Sign up](#)

2. To register a new account, enter your property ID, E File PIN, and email address. If your entry matches the CAD records and the PID qualifies for E File, you will see green check marks in each field. Click “register account”. Enter your details and click “register account” again. You will be asked to log in.



BIS Demo Taxpayer Appeal

Homepage Property Search Interactive Map Online Forms

### YOUR PIN IS YOUR "MASTER OWNER ID"

#### Where's My PIN?

This is NOT a Tax Statement

**Notice Of Appraised Value**

Property ID:123456  
Ownership %: 100.00  
Geo ID: 1234-1234-1234-12  
DBA:  
Legal: 11111ABBOTT W S (HUNT COUNTY),  
TRACT 19-2, ACRES 63.37

Phone: 903-454-8540 Fax: 903-454-4160  
DATE OF NOTICE: April 30,

Property ID: 123456 - 1234-1234-1234-12  
John Smith  
123 FM 2074  
COMMERCE, TX 75420

Already Registered?  
If you have already appealed for a property and would like to appeal another property, please log on using your email and password and locate the "Appeal For Another Property" button at the right hand side of your screen.

**Register New Account**

Please Enter Your Details

22393

demo@test.com

Cancel Register Account

Back to Login

**Register New Account**

Please Enter Your Details

|                  |  |
|------------------|--|
| JONES ROBBIE LEE |  |
| 123-456-7890     |  |
| 123-456-7890     |  |
| demo@test.com    |  |
| demo@test.com    |  |
| .....            |  |
| .....            |  |

[Forgot Password?](#) [Register Account](#)

3. Once logged in, you will be presented with the agreement to receive electronic correspondence and user agreement. Please click “Accept”. You will only be prompted to accept this agreement once.
4. You will then begin the protest form for the property you registered with. Proceed through each step by clicking “Next Step”. You can go back to a previous page at any time by clicking the step number in the progress bar. When you reach step 4 and select “Submit Appeal” your appeal has been submitted and you will not be allowed to return to the previous steps.

**Notice of Appeal**

Appeal Not Complete 12%

Step 1 Personal Info Step 2 Appeal Reason Step 3 Additional Facts Step 4 Hearing Requests Step 5 Evidence Upload

Property Owner or Lessee

Full Name: JONES ROBBIE LEE Mailing Address: 10929 HARVEY LN HOUSTON TX 77013 Change Address

Email: demo@test.com

Property Information

CAD Property ID: 22393 Mobile Home Info: #

Type:  Person Age 65 Or Older  Disabled Person  Military Service Member  Military Veteran  Spouse Of A Military Service Member Or Veteran

Property Description: Physical address, if different than above. If no address, provide legal description. Mobile Home Make, Model and ID (if applicable).

**Next Step >**

5. In step 5 you may upload your evidence. (this step is optional) Click “Select Files”, choose your files to upload and choose your evidence type. When the “Done” message appears, click “Back to Appeal”. You will be able to view the files you have uploaded. When you are finished, click “Finish”

**Notice of Appeal**

Appeal Submitted 10

Step 1 Personal Info Step 2 Appeal Reason Step 3 Additional Facts Step 4 Hearing Requests Step 5 Evidence Upload

**Evidence Upload (Optional)**

Please upload files to support your case. This can include pictures, closing statements, repair estimates and fee appraisals. After files have been uploaded, click Finish at the bottom of the page. If you do not wish to upload evidence at this time, click Finish at the bottom of the page.

**Upload Files**

No Files Uploaded

**Finish >**

**Upload Files**

4. **Back To Appeal**

Acceptable file formats are:

- Image (\*.jpg;\*.jpeg;\*.jfif;\*.png;\*.gif;\*.tif)
- RichText (\*.rtf)
- PDF (\*.pdf)
- Word (\*.doc;\*.docx)
- Excel (\*.xls;\*.xlsx)
- Text (\*.txt)

Total File size can be no larger than 25MB.

1. **Select files...** 2. **Done 3.**

19231 (2) (1).pdf Size: 0.02 MB

2. Sales Contracts/Closing Statements

**Taxpayer Evidence Files**

 19231 (2) (1).pdf (17.24 KB)  
JONES ROBBIE LEE (Taxpayer) 04/01/2024 03:35 PM  
Evidence Type: Sales Contracts/Closing Statements

 **Finish >**

## Appeals Page

My Appeals Edit Profile/PIN Logout Help

**Notice of Appeal For Property ID 22393**

1. [Appeal Another Property](#) 2. [Withdraw Appeal](#) 3. [OPEN](#)

4. [My Appeals](#) 5. [Appeal Notice](#) 6. [Upload Evidence Files](#) 7. [Appeal Info](#) 8. [View Email Log](#)

EXAMPLE OF DISCLAIMER: Your appeal has been received. The communication between you and your appraiser through this portal will serve as your informal conference. Please be patient as we are working diligently to serve all property owners. Due to the volume of appeals, it can take up to several weeks for us to respond. All appeals will be reviewed in the order that they are received. We appreciate your patience.

**Appeal Information 9.**

Current Status  
 NEA (NEW ONLINE APPEAL)

Case ID  
 866

User Information  
 JONES ROBBIE LEE  
 demo@test.com  
 123-456-7890  
 123-456-7890

Mailing Address  
 JONES ROBBIE LEE  
 12929 HARVEY LN  
 HOUSTON, TX 77013

Reasons For Appeal  
 Incorrect appraised (market) value and/or value is unequal compared with other properties

**ARB Hearing Information 10.**

No Hearing Data available

**Files 11.**

**Taxpayer Evidence Files**

 19231 (2) (1).pdf  
JONES ROBBIE LEE (Taxpayer) 04/01/2024 03:41 PM  
Evidence Type: Sales Contracts/Closing Statements Download

**District Evidence Files**

No Files Uploaded

**Questions or Comments 12.**

 Evidence Is Requested  JONES ROBBIE LEE  04/01/2024  03:30 PM  11 minutes ago

 Remaining: 2500

1. Click here to appeal another property using your PID and PIN
2. Click here to withdraw your appeal

3. This field indicates whether the appeal is open or closed
4. Click here to navigate to the “My Appeals” page
5. Click here to view a PDF of your appeal notice
6. Click here to upload evidence
7. Click here to download all files associated with the appeal
8. Click here to view all emails sent from the Taxpayer Appeals site
9. Appeal information from your appeal notice
10. When the appeal hearing is scheduled, the hearing information will be displayed here
11. View and download all files uploaded by you and the district
12. Submit comments or questions to the district

| 2023        |           |                         |                         | Mailing Address  |
|-------------|-----------|-------------------------|-------------------------|--|
| Property Id | Submitted | Status                  | Settlement & Waiver     |  |
| 15. 22393   | Yes       | NEA (NEW ONLINE APPEAL) | NEA (NEW ONLINE APPEAL) | 12929 HARVEY LN<br><br><a href="#">View</a> <a href="#">Withdraw</a> |

## My Appeals Page

13. Edit your profile information
14. Request your current PIN
15. Click to view property information
16. View or Withdraw your appeal

## Settlement and Waiver

If the CAD offers chooses to submit a settlement offer the Settlement and Waiver column will appear on the My Appeals page and you will be allowed to open the settlement document.

| 2023        |           |                         |                         | Mailing Address  |
|-------------|-----------|-------------------------|-------------------------|--|
| Property Id | Submitted | Status                  | Settlement & Waiver     |  |
| 22393       | Yes       | NEA (NEW ONLINE APPEAL) | NEA (NEW ONLINE APPEAL) | 12929 HARVEY LN<br><br><a href="#">View</a> <a href="#">Withdraw</a> |

You will also be able to view the settlement offer from within the appeals page.

Notice of Appeal For Property ID 22393

Appeal Another Property Withdraw Appeal OPEN

My Appeals You have a Settlement Offer → Settlement and Waiver Appeal Notice Upload Evidence Files Appeal Info View Email Log

EXAMPLE OF DISCLAIMER: Your appeal has been received. The communication between you and your appraiser through this portal will serve as your informal conference. Please be patient as we are working diligently to serve all property owners. Due to the volume of appeals, it can take up to several weeks for us to respond. All appeals will be reviewed in the order that they are received. We appreciate your patience.

Appeal Information ARB Hearing Information Files

Current Status NEA (NEW ONLINE APPEAL) → No Hearing Data available Taxpayer Evidence Files  
1923 (2) (i).pdf  
JONES ROBBIE LEE (Taxpayer) 04/01/2024 03:41 PM  
Evidence Type: Sales Contracts/Closing Statements  
Download

Assigned To James Cody Wars District Evidence Files

Case ID

When you open the settlement offer you will see district's adjusted offer value

Settlement and Waiver of Appeal ← Review Before Signing

Settlement and Waiver Of Appeal  
I acknowledge that the subject matter of the appeal filed on the above date concerning the property described above has been settled. I hereby withdraw my appeal and waive my right to any further proceeding in this matter.

To the Appraisal Review Board for BIS Demo  
Tax Year: 2023  
Property ID: 22393  
Case ID: 866  
Date Filed: 4/1/2024 3:30 PM  
Property Owner: JONES ROBBIE LEE

| NOTICE VALUE | ADJUSTED VALUE                              |
|--------------|---|
| \$87,007     | \$10,000 <span style="color: red;">→</span> |

Settlement Agreement  
By "electronically signing and submitting" below, you, as the property owner / agent for the above-referenced property, acknowledge and agree that the Property Tax Code provides property owners certain rights and remedies, including the right to appeal, the opportunity to appear before the Appraisal Review Board, for BIS Demo to offer evidence and argument, and the right to appeal an adverse Board decision to arbitration, SQA/H or district court. By "electronically signing and submitting" below, you further agree to withdraw your appeal and waive all rights to any further proceedings for the tax year in question, and, in exchange, the appraised value for the above-referenced property shall be changed to the value shown below. This settlement agreement is subject to all terms and conditions of BIS Demo's Website and E-File System End User License Agreement, which is expressly incorporated herein by reference, as if set forth at full length, including without limitation, BIS Demo's rights to terminate this settlement at any time, even after your acceptance.

If you decide to reject this settlement offer or your appeal is not resolved prior to your scheduled hearing date then your attendance will be necessary in order to formally appeal before the Appraisal Review Board.

Signatures  
Affix Digital Signature: James Cody Wars Date Filed: 2024-04-01T15:57:35  
I agree to the terms listed above.  
Digital Signature (by typing your name): → Filed: 4/1/2024 4:01 PM ←

I decline this statement based on the terms above.  I DECLINE → Submit →

If you agree with the adjusted value, you will sign digitally by typing your name and clicking "Submit". If you do not agree with the value and would like to reject the offer, click the box next to "I DECLINE" and click submit. The district will be notified of your response. Once you have submitted your response, you will not be able to change it.